

Subject: For information: Dental Do's and Don'ts
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From: EM-PCDENTAL, England (NHS ENGLAND & NHS IMPROVEMENT - X24)
Attachments: Dental Do's and Dont's Midlands.docx, image002.png

Dear colleagues

Following on from the Chief Dental Officers webinar last week, please find attached a Do's and Don'ts just to offer clarity to all NHS Dental Providers.

In line with national guidance the Dental Team is working really hard to set up a local urgent dental care system where the few patients who need face to face treatment can access care. This will consist of a network of local dental urgent care centres who will accept referrals via the referral management system following a 2 tier dental led clinical triage. These will not be walk in centres.

There will be specific sites for patients who are symptomatic or self isolating and other sites for asymptomatic patients. There will in addition be a small number of sites where vulnerable or shielded patients will be treated. These are deliberately separate to avoid mixing different patient groups.

The Dental Team are working collaboratively with local providers including Community and Acute Dental Services, NHS 111 and Local Dental Committees to make the necessary arrangements to get these sites up and running, however there has been inevitable delay due to organising the necessary equipment, systems and training for all staff to be assured both the public and professionals are safe.

Some of the urgent care sites should be operational this week, and they will be rolled out in a phased approach as they are trained and equipped. The Dental Team will shortly be communicating to you forthwith with the standard operating procedure and the referral route to ensure patients who need face to face treatment will have somewhere to be sent.

Kind regards

Amanda

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