

**Subject:** Important: East Midlands Novel coronavirus (COVID-19) Standard Operating Procedure (SOP) Urgent Dental Care  
**Date:** Tuesday, 7 April 2020 at 20:09:10 British Summer Time  
**From:** EM-PCDENTAL, England (NHS ENGLAND & NHS IMPROVEMENT - X24)  
**To:** EM-PCDENTAL, England (NHS ENGLAND & NHS IMPROVEMENT - X24)  
**Priority:** High  
**Attachments:** SOP Urgent Dental Care (011) final draft.docx, Appendix 5. Feedback document.docx

Dear colleagues

Please see attached the East Midlands Novel coronavirus (COVID-19) Standard Operating Procedure (SOP) Urgent Dental Care for your review.

Please be mindful that this is a live document that will be reviewed as the situation changes. We anticipate the NHS England and NHS Improvement national SOP coming out this week. Any required changes will be reflected in our local SOP (which we will of course update and share accordingly). We will of course also be taking your comments onboard which may also warrant further changes.

Your local LDCs have very kindly agreed to gather your valuable feedback and they will then submit one return per LDC STP. We hope that the document will support you, as the tier1 Dental Care Providers, in putting together your practice protocols.

- Leicester - LDCLeicester@aol.com
- Northants - secretary@northantsldc.org.uk
- Notts - secretary@nottsldc.co.uk.
- Derby - Andy.north@mac.com
- Lincs - jason.wong4@nhs.net

Please use the feedback form attached, and in the subject line please state: **COVID-19-URGENT-DENTAL-CARE-SOP-FEEDBACK- INSERT YOUR ORGANISATION-YOUR INITIALS**

**The roll out of services will commence from Thursday 9 April 2020. They will be rolled out in a staged approach.**

It is the view of NHS England and NHS Improvement across the Midlands Region, that we do not share the details of the hot and cold sites (addresses, phone numbers, locations, providers, etc.). This is to try and ensure that all referrals are directed through the care pathway and triage algorithm that is described within the SOP, and to ensure that we adhere to public health guidance and absolutely limit any unnecessary journeys and patient walk-ins.

Your support is very much appreciated during this time of crisis.

Thank you

Kind regards

Caroline

**Caroline Goulding**

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Latest Coronavirus information for:

- NHS staff is available on the NHS England EPRR website:  
<https://www.england.nhs.uk/ourwork/eprp/coronavirus/>
- Public health is available on the PHE .gov website (includes all government advice):  
<https://www.gov.uk/guidance/wuhan-novel-coronavirus-information-for-the-public>
- Patients/public is available on the nhs.uk website:  
<https://www.nhs.uk/conditions/coronavirus-covid-19/>

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